



CIMENTS DE CATALUNYA

General address of the company defines quality of all political activities, including the essential framework for the continuity and growth of the company:

## **QUALITY POLICY**

**Ensure that the service performed satisfies all the requirements and expectations of our clients and get through a continuous improvement of the management system, to be more competitive in the market in which we develop, with the participation of all employees that collective • form the company.**

Politics is the reference point for setting quality objectives:

## **OBJECTIVES**

1. Give priority to customer satisfaction.
2. Controlling all technical factors, logistic, administrative and human resources affect the Quality of Service Offered.
3. Comply with all legal requirements and relevant regulations.
4. To plan, implement, maintain, fix and improve continuously the quality system.
5. Train staff in the activities described and maintains their interest in pursuing this policy Quality in the company.

The company management,