



CIMENTS DE CATALUNYA

COMPANY POLICY

The General Management of the company, dedicated to the marketing of cement in bulk and in bags for the markets of Southern France and Northern Spain, defines the quality policy of all activities as the essential framework for the continuity and growth of the company:

QUALITY POLICY

To ensure that the service provided satisfies all the demands and expectations of our clients and to achieve, through continuous improvement of the management system, to be more competitive in the market in which we operate, with the participation of all the collaborators that make up the company.

The policy is the reference point for setting quality objectives:

GENERAL OBJECTIVES.

1. Giving top priority to customer satisfaction.
2. To control all technical, logistical, administrative and human factors that affect the quality of the service offered.
3. To comply with all legal requirements and relevant regulations.
4. To analyse the general context and evaluate the risks generated by the environment in order to correct weak points and take advantage of the company's strengths to continuously improve the quality system in place.
5. To train personnel in the activities described and to maintain their interest in the achievement of this Quality Policy in the company.

The company management,